

*flywire*

University of South Africa  
(UNISA)

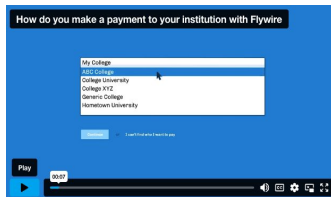
Payer Communications  
Recommendations

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# Unisa has partnered with Flywire to make international payments easier for our students

## Mockup

Unisa is excited to inform our **international students** that it has partnered with Flywire to provide an online payment portal to make international payments easier for our students. International students can make payments to Unisa securely and safely from the comfort of their home using Flywire's global payment network.



Flywire supports over 140 currencies across 240 countries. Flywire's online payment options include secure bank transfers, card payments, online banking and alternative payment methods such as PayPal and Alipay.

Benefits of using Flywire include the following:

- Local familiar payment methods with competitive rates and no hidden fees.
- Flywire offers a Best Price Guarantee where they will match rates if a student finds a better price at their bank.
- 24/7 multilingual customer support via live chat, e-mail, phone and WeChat for Chinese students.
- Flywire is secure and fully compliant with regulatory requirements to ensure funds are safe and the payer's information is secure.
- Track your payment anytime via the web, Flywire mobile app, or by contacting Flywire directly. Flywire multilingual support service is available 24/7 by phone, live chat, e-mail and more.

To make your payment to Unisa go to our [Online Payment Portal](https://unisa.flywire.com/) or click on this link: <https://unisa.flywire.com/>

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Update **UNISA Flywire page** with the recommendations shown here.

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The Flywire Digital Resource Kit can be found here: **DRK**.

Copy and paste the HTML code below to add the **PAY NOW WITH FLYWIRE** banner:

```
<a href="https://flywire.com/pay/unisa" target="_blank">  
</a>
```

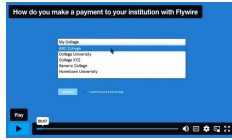
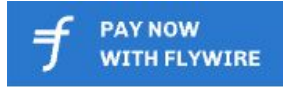
Copy and paste the HTML code below to add the **Flywire video button**:

```
<iframe  
src="https://player.vimeo.com/video/684717160?h=116908b31b&byline=0&portrait=0" width="640" height="360" frameborder="0" allow="autoplay; fullscreen; picture-in-picture" allowfullscreen></iframe>
```



## Flywire payment option for international students

UNISA has partnered with [Flywire](#) to accept payments from international students worldwide. Easily and securely make education payments in your own currency, using local payment methods from the safety and convenience of your home. With real-time tracking and around-the-clock multilingual support, millions of students and families around the world trust Flywire for payment processing.



## Mockup

### DID YOU KNOW?

- Flywire is the global market leader for education payments, the Trusted Choice of millions of students, thousands of institutions and hundreds of recruitment agents and partners worldwide.
- Flywire offers convenient payment options from over 240 countries and territories, in more than 140+ currencies.
- Flywire supports a variety of local payment methods including bank transfers, credit cards, e-wallets and more.
- Flywire guarantees payment as soon as funds are received in any of our accounts around the world.
- Flywire offers peace of mind by providing real-time payment tracking every step of the way through email, in-app and text alerts.
- Flywire offers around-the-clock multilingual support via email, phone or live chat.
- Flywire provides a secure and streamlined refunding process with automatic tracking notifications.
- Flywire's internal controls ensure that funds are secure and protected against fraud.
- Flywire provides a **Best Price Guarantee**: if you find a better exchange rate at your bank within two hours of booking a local currency bank transfer with Flywire and send us a quote from your bank, we will match it.

### Refunds

- Requests have to be made in writing and must be signed by the registered student.  
[Download the refund form](#) (PDF) or [Download the refund form for international students](#) (PDF)
- Refunds will be processed within 15 working (business) days from receipt of request.
- Credit balances exceeding the total study fees paid by sponsors or bursaries will be refunded to the sponsor or bursary concerned.

### Please note:

- No refunds for credit balances less than R100.00 will be allowed.
- Applications and miscellaneous fees are non-refundable.
- As indicated on the refund form, refund requests must be accompanied by the required documentation.

### General

- The university reserves the right not to render services to students with outstanding balances.
- Receipts and statements of accounts will be issued to registered students only. It remains the student's responsibility to submit the document to the relevant sponsor.

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Update [UNISA payment methods](#) with the recommendations shown here.

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The Flywire Digital Resource Kit can be found here: [DRK](#).

Copy and paste the HTML code below to add the **PAY NOW WITH FLYWIRE** button:

```
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</a>
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Copy and paste the HTML code below to add the **Flywire video** button:

```
<iframe
src="https://player.vimeo.com/video/684717160?h=116908b31b&byline=0&portrait=0" width="640" height="360" frameborder="0" allow="autoplay; fullscreen; picture-in-picture" allowfullscreen></iframe>
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