



Going Digital with ICT

Dear Student;

Deprecation of basic authentication exchange online

Microsoft will be disabling and discontinuing the ability to use Basic Authentication on Exchange Online (from 31 December 2022). The Basic authentication for Outlook, Exchange Web Services (EWS), Remote procedure call (RPS), Post Office Protocol (POP), Internet Messaging Access Protocol (IMAP), and Microsoft Exchange ActiveSync (EAS) protocols in Exchange Online and Simple Mail Transfer Protocol (SMTP) Auth be disabled.

For more information regarding the Deprecation of Basic Authentication on Exchange Online, click on the following link - <https://learn.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/deprecation-of-basic-authentication-exchange-online>



What to do as a students

If you are using your mobile device to access your UNISA emails, you are required to ensure that the latest Microsoft Outlook app is downloaded from the device-specific official download platform, e.g., Android Apps from Google Play, iPhone from the App Store, etc. [Microsoft Outlook for iOS and Android | Microsoft 365](#) to avoid disruption of services..



Need Assistance

The team is available and may be contacted for assistance. If you have any specific questions, please feel free to get in touch with via e-mail at enquire@unisa.ac.za